

LIGHT COMMERCIAL

RESIDENTIAL



PREFERRED CUSTOMER AGREEMENT

4765 Franchise St. STE A
North Charleston, SC 29418
Office: 843-552-9024
24 HOUR Emergency Service
Email: service@climatemakers.biz
Mailing Address:

**REMIT TO: P.O. Box 41128
N. Charleston, SC 29423**

JTS BUSINESS GROUP, LLC

CUSTOMER:

Email:

Our Preferred Customer Program consists of the following services:

- | | | |
|---------------------------------|-----------------------------|---|
| Lubricate motors where possible | Check capacitors | <u>*Check defrost controls</u> |
| Clean condenser coil | Clean condensate drain line | Clean evaporator coil |
| Check amp draw on all motors | <u>*Check heat strip</u> | <u>*Visual inspection of heat exchanger</u> |
| Check refrigerant charge | Check reversing valve | Check safety controls |
| Check thermostat controls | <u>*Check gas ignition</u> | Check for proper air flow |

ClimateMakers will also provide the following services:

- 10% OFF ON ALL REQUIRED REPAIRS** - All parts for non-service agreement tasks will receive a 10% discount.
- EMERGENCY SERVICE** - Service agreement customers receive emergency service within 24 hours of call being received seven days a week. Service trip charge to be \$75.00 during these hours.
- PREFERENTIAL TREATMENT** - While we fully realize the importance of all customers, we have a special commitment to our service agreement customers. Our policy is to make every effort to give our service agreement customer's priority when scheduling emergency service calls.
- *These services will only be performed during heating tune up.

CONDITIONS:

- This Service Agreement extends for 12 months
- This agreement shall be automatically renewable, unless canceled by either party, but subject to the revision of services and/or prices on any anniversary date.
- Service calls and/or repairs not covered by this agreement are the sole responsibility of the customer.
- Clean and check services as outlined above will be performed during normal working hours.
- This agreement may be terminated upon non-payment of any amount due.
- This contract is non-refundable.

The amount of this agreement is based on service for 1 HVAC system to be cleaned 2 times per year and a tankless water heater flush once a year for \$295.

Customer Acceptance: _____ Date: _____

ClimateMakers Approval: _____ Date: _____ Expires: _____

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Scheduled Winter clean: _____

Scheduled Spring clean: _____

Scheduled Summer clean: _____

Scheduled Fall clean: _____